The new management team at Palms Centre Pharmacy, Mal Leith and Mrs Coll Pomery have found the best investment for their business… their trainees.

“In our team we have 7 trainees, 4 of whom have just completed their studies with North Coast TAFE” said Mrs Pomery. “They are living proof of the positive difference well trained staff can make, with vastly improved product knowledge, and exceptional customer skills making the difference in providing our customers with the best advice and service” she added.

Mr Leith said “Our trainees are all at varying stages of completing Certificate II or III qualifications in Community Pharmacy, with Grace, Sharon and Katie having just completed their Dispensary Training units”

“Having our staff trained at TAFE has just helped our pharmacy achieve a 98% score under the Quality Care Pharmacy Accreditation Program” Mal added.

Community Pharmacy teacher, Linda Johnston said “the trainees all complete their studies in the workplace, a plus for them as they learn on the job, as well as for their employer”

“Having our staff trained at TAFE has just helped our pharmacy achieve a 98% score under the Quality Care Pharmacy Accreditation Program”

If you are looking for work in a local pharmacy, and like to know more about the course and a career in pharmacy work, contact Linda Johnston at Coffs Harbour TAFE campus 6648 2400.

Pictured are - (L-R)- Sharon Bursle, Katie Bryant, Jacqui Wheeler-Smith (centre), Grace Young, Mr Mal Leith and Mrs Coll Pomery.

Check us out online
https://my.northcoast.tafensw.edu.au/ourspace/nctafepharmacy
Mother and Son start a Family Tradition

A family tradition has begun, with a mother and son both in Community Pharmacy traineeships, and studying with North Coast TAFE.

Debra and Dylan Toohey are employed by the Bailey Centre Pharmacy as trainees, both studying with TAFE, but Dylan, who is still at school, is undertaking a school based traineeship.

Debra has worked with the Bailey Centre pharmacy for some time, and has found that there is now a real need in a pharmacy career, to gain formal Community Pharmacy qualifications.

Dylan has almost grown up in pharmacies where his mum has worked, and realised a long time ago that this was what he wanted to do as a career, so grabbed the opportunity while studying Year 11 at Woolgoolga High, to undertake a school based traineeship.

Dylan said, “It’s a great way to get an early start in my career. As soon as I finish school I want to go to Uni and study to become a pharmacist. This way, I will build a lot of practical experience working in a pharmacy, and the qualifications to gain work while I’m at Uni”

Pharmacy owner, Liz Innes said “Dylan and Debra are great examples of people with a passion for what they do in helping others. It really is what our partnership with TAFE is all about, developing our staff, while training in our workplace”.

TAFE Teacher Wins Award

Janelle Morrissey, Community Pharmacy teacher at Lismore TAFE has won the 2009 North Coast Workplace Assessor of the Year in the Vocational Education and Training category at the NSW North Coast Training Awards Ceremony at Coffs Harbour.

Janelle has been working in the industry for 17 years and was instrumental in developing and introducing the Community Pharmacy course at Lismore TAFE in 2003. Janelle currently works with approximately 80 trainees in the area. The trainees receive one-on-one training and the training is customised to meet the needs of each pharmacy.

Contact: Linda Johnston
Teacher, Community Pharmacy
p: (02) 6648 2439
e: linda.c.johnston@tafensw.edu.au

Chempro Pros

The majority of the staff at Palm Waters Amcal Chempro Pharmacy have completed training modules through TAFE and the benefits of the training they’ve received are many and varied.

Of the 32 pharmacies in the Amcal Chempro group, Palm Waters is in the top three performers of all areas in the business. Palm Waters consistently has the lowest wage percentage yet the store runs smoothly and efficiently.

Each staff member understands their role within the pharmacy and take a personal responsibility for the tasks they are given. The training that the staff receive both on the job and through TAFE compliment each other to create a versatile, efficient and happy team of employees.

Pharmacy Expo

Linda Johnston (North Coast region) and Michelle Burt (Workplace Assessor, Hunter region) represented North Coast TAFE at Pharmacy Expo held at the Sydney Convention Centre Darling Harbour last month.

North Coast TAFE was located on The Pharmaceutical Society of Australia’s (PSA) Stand, our 3rd year doing so. The Expo provides an excellent way of keeping up to date with the latest in the industry and in education.